

AYS TO PAY.



30/10/2025 10:36

Hi there,

I understand you need to generate a payment report that identifies when invoices were put on dispute and when they were resolved, so you can calculate the percentage of overdue payments resulting from disputes for compliance reporting.

Our Payment Dashboard Report provides comprehensive payment tracking capabilities that can help with your reporting requirements. You can access this report through the Reporting Suite by selecting Dashboard Home, then Payment Dashboard.

The report allows you to configure several key parameters including date ranges for payments made, company and location selection, and importantly, you can choose how ageing is calculated - either from the Input Date (when the invoice was posted in IRIS Financials) or the Document Date (the actual invoice date).

For dispute management, our system includes functionality to resolve disputed documents through the Masters & Accounts section, where you can access Account Enquiry and use the "Undispute Item" option to change document status. This process updates the document status when issues are resolved or documents are authorised for payment runs.

However, the current Payment Dashboard Report may not capture the specific dispute timestamps (when disputes were raised and resolved) that you need for calculating the percentage of overdue payments resulting from disputes according to the government guidelines you referenced.

If you are an IRIS Advantage customer, please reply to the case with "Advantage" and we will assign your case to one of the Advantage team.

What specific date range are you looking to report on for your initial compliance requirements starting from 1st September?

This answer was composed by IRIS Agent, IRIS Software Ltd's AI Agent.

Payment Dashboard Report Resolve Disputed Documents Did that help? 📌 Reply with "That helped" if this answers your question. 📌 Reply with "Ask a person" if you would like help from our team. 📌 Just reply to this email if you have another question.

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